



Service and Support

WIDIA ToolBOSS™	D2-D3
Advanced Tool Management Software	D4-D5
WIDIA Tool Reconditioning and Recycling	D6-D7
Sustainable Engineering	D8
WIDIA on the Web	D9
Customer Application Support	D10-D11

WIDIA ToolBOSS™ Secure, high-capacity solutions.

The 28 LEVEL cabinet provides higher capacity within the same footprint as the current 20 LEVEL WIDIA ToolBOSS cabinet. Incorporating many unique features, the 28 LEVEL WIDIA ToolBOSS cabinet is the latest development in secure inventory management.



Combined with our powerful WIDIA ToolBOSS Management Software, the 28 LEVEL cabinet provides a versatile high-capacity solution to meet the unpredictable challenges of logistics and supply chain management.

Drawer options There are currently 19 different drawer sizes available to accommodate a large variety of items.

Compatibility Fully compatible with all existing WIDIA ToolBOSS units.

Diagnostics Built-in tray diagnostic port, facilitating improved remote system support, diagnosis, and repair.

Efficiency Multiple drawers can be selected in one transaction, minimizing the time required to manage large volumes of stock.

Future-port USB interface, as well as a DCS expansion port, for use with RFID and other ancillary equipment.

High-speed access Rapid search and selection of items via the software is further enhanced with a complete LED identification system that guides users directly to the correct drawer.

Traceability Software provides a complete audit trail, enabling you to track who used a component stored in the system, as well as when, where, and why.

Expandability Expandable up to 10 units per system, providing up to 1,121 secure locations.



- Cut tooling inventory
- 24/7 stock availability
- Unique reconfiguring
- Decrease tooling spend
- Reduce administrative costs
- Accountability
- Reduced cost per location

To learn more about our innovations, contact your local Authorized Distributor or visit www.widia.com.

WIDIA 

Maximize uptime. Increase output.

atms

ADVANCED TOOL MANAGEMENT SOFTWARE



ATMS is a powerful, cost effective software solution for the management and control of all tool types. It is an all-inclusive package, providing full tool management with inventory control, purchasing, and full audit trail.

Increase your productivity:

- Eliminate downtime from stock-outs.
- Achieve up to 66% setup time reduction.

Increase your bottom line:

- Reduce on-hand inventory up to 50% in six months.
- Slash tool consumption up to 30%.
- Reduce acquisition costs up to 90%.

Improve your bottom line.



Standard and Custom Reporting

An extensive suite of user-friendly standard and customizable reports.

Requesting and Purchasing

The purchasing facility allows internal requisitions to be raised and passed electronically to a business system.

Rework Control

Controls the full rework cycle, including internal and external rework departments.

Inspection Management

Tracks and trends data to identify tool and calibration maintenance needs.

Unlimited Points of Issue

Access to full reporting, ordering, and data management by location and point of issue.

Vending Machine Consolidation and Order Control

Streamlines data entry process consolidation for an unlimited amount of linked vending machines.

To learn more about ATMS, contact your local Authorized Distributor or visit www.widia.com.

Anyone Can Regrind Your Tools — Only We Can Truly Recondition Them

Why recondition?

Our Reconditioning Services help optimize the total value of your metalcutting tools throughout their entire life cycle by giving them “like-new” performance characteristics — with rapid turnaround time — so the tools you need are always on-hand and perform just like new.

By sending your worn drills and end mills for reconditioning, you will get:

- Proprietary geometry.
- Certified coatings.
- Superior quality.
- Like-new performance.
- Fast turnaround time.
- Application support throughout the entire tool life cycle.

Tools can often be reconditioned up to five times.

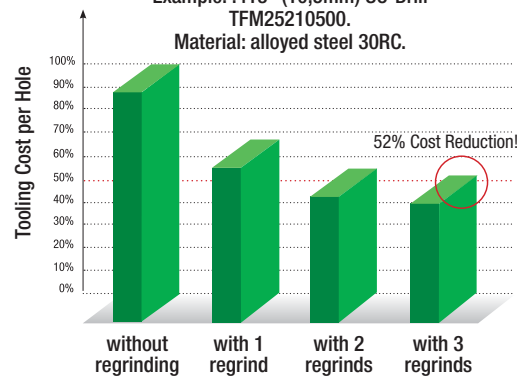
Reconditioning Services make perfect sense.

Our Reconditioning Services deliver considerable savings throughout the life of your cutting tools and can reduce your overall tooling costs by more than 50%.

Contact your Authorized Distributor to get started.

Reduce Tooling Costs by More than 50%

Example: .413" (10,5mm) SC-Drill
TFM25210500.
Material: alloyed steel 30RC.



For facilities, or to find the nearest Authorized Distributor, visit www.widia.com.

Get Cash or Credit for Your Used Carbide



Why recycle?

It's the right thing to do!

It's easy for your company to be environmentally conscious with our Carbide Recycling Program.

By sending us your used carbide tools, you help preserve and protect the environment and ensure that these products are recycled responsibly.

It's profitable!

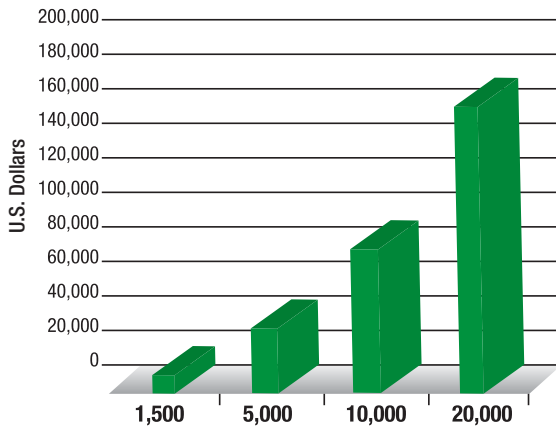
Not only does WIDIA make it easy for your company to be environmentally conscious, we offer an added incentive — it is profitable.

Through our Carbide Recycling Program, get the full value of your investment in metalcutting tools, improve profitability, and reduce your overall tooling spend. When you send us your used carbide, we will reward you with cash or credit. (Credit offer valid in U.S.A. only.)

It's EASY!

Our Carbide Recycling Program is available on the Web and is easy to use. You can request a quote, arrange to send us your used carbide, and check the status of your shipment. To find out more, please contact your Authorized Distributor.

Your Potential Annual Returns*



Carbide Scrap Pounds per Year*

**Actual returns may vary based on current market value for recycled carbide materials.*



Green Boxes for green companies

The Green Box™ program is a safe and efficient way for you to package and ship your spent carbide tools to an authorized recycling location.

Qualified used carbide includes mixed coated and uncoated metalcutting tools free of chips, oil, and steel contamination. Material must be free of braze.

Sustainable Engineering

Environmental Responsibility

We are deeply committed to designing and manufacturing environmentally responsible products that deliver high performance and proven value. With decades of experience in tooling and manufacturing, and the synergies of superior engineering, leading technology, and customized solutions, we offer some of the most effective opportunities for sustainable manufacturing in the industry. Our comprehensive range of products and excellent customer service make us your complete supplier of sustainable tooling solutions.

Sustainable Engineering

Leading the way with innovation, engineering, and service in standard and custom tooling — a proven methodology and partnership.

Successful project engineering requires planning, teamwork, and disciplined execution. Through our extensive experience in developing and implementing new project engineering strategies, we have pioneered a proven methodology to help you manufacture new products and bring them to market quickly. Service deliverables are carefully outlined and jointly agreed to before the project begins. We formally evaluate progress and results with you throughout the project through our stage-gate management systems.

We can provide your engineering teams and machine tool builders with process engineering support, advanced metalcutting technologies, and project management expertise to help you achieve your sustainability goals. With our best-in-class process, you will experience accelerated time-to-market, lower overall costs, and reduced risks to implement new technologies.



On the Web



Fast, Free, and Easy Registration

You can easily register with www.widia.com to obtain full access to the features of the site.

Find a Local Authorized WIDIA Distributor in Your Area

The WIDIA Products Group offers world-class products and services globally. Our distributors know us, and more importantly, they know you. They know better than anyone in the industry how to put the global power of WIDIA to work for you — in your industry, in your region, and for your business.

Contact Us

Our customers are important to us. We want to provide you the best customer service in the industry. If you have a comment or question, please send it to us. We strive to respond to all inquiries within 24 hours.

WIDIA Products

Whether your operation is turning, milling, or holmaking, WIDIA brands are the high-performance tooling you need. We offer standard and custom solutions for the general engineering market.

Customer Application Support

Get fast and reliable answers to your toughest metalcutting problems.

Our Customer Application Support (CAS) Team is the metalworking industry's leading help desk resource for tooling application solutions and problem resolution!

- Easy access to proven metalworking expertise.
- Service level excellence.
- Best-in-class application support tools and technology.

Service Level Excellence:

- Fast telephone response.
- Quick technical solutions.
- Efficient case management.



Services Provided:

- Tooling selection.
- Operating parameters.
- Troubleshooting.
- Process optimization.
- Hardware support.

Best-in-Class Support Tools and Technology:

- Tooling performance experts.
- Materials database.
- Application calculators.



Customer Application Support

Easy access to proven metalworking expertise!

WIDIA Customer Application Engineers assist customers and engineering groups throughout the world with expert tool selection and application recommendations for the entire range of WIDIA tooling.

Convenient Access Options:

Originating Country	Language	Phone	Fax	E-mail
Australia	English	001-724-539-6921	001-724-539-6830	ap.techsupport@widia.com
Austria	German	0800 291630	0800 291631	eu.techsupport@widia.com
Belgium	English/French	0800 80410	0800 80411	eu.techsupport@widia.com
China	English	400 889 2136	001-724-539-6830	ap.techsupport@widia.com
Denmark	English	808 89295	808 89297	na.techsupport@widia.com
Finland	English	0800 919413	0800 919415	na.techsupport@widia.com
France	French	080 5540 379	080 5540 029	eu.techsupport@widia.com
Germany	German	0800 1015774	0800 0007531	eu.techsupport@widia.com
India	English	001-724-539-6921	001-724-539-6830	ap.techsupport@widia.com
Israel	English	1809 449907	1809 439845	na.techsupport@widia.com
Italy	Italian	800 916568	800 917749	eu.techsupport@widia.com
Japan	English	001-724-539-6921	001-724-539-6830	ap.techsupport@widia.com
Korea (South)	English	001-724-539-6921	001-724-539-6830	ap.techsupport@widia.com
Malaysia	English	001-724-539-6921	001-724-539-6830	ap.techsupport@widia.com
Netherlands	English	0800 0201131	0800 0201135	na.techsupport@widia.com
New Zealand	English	001-724-539-6921	001-724-539-6830	ap.techsupport@widia.com
Norway	English	800 10081	800 10001	na.techsupport@widia.com
Poland	Polish	00800 4411943	00800 4411940	eu.techsupport@widia.com
Singapore	English	001-724-539-6921	001-724-539-6830	ap.techsupport@widia.com
South Africa	English	0800 981644	0800 981645	na.techsupport@widia.com
Sweden	English	020798794	020790477	na.techsupport@widia.com
Taiwan	English	001-724-539-6921	001-724-539-6830	ap.techsupport@widia.com
Thailand	English	001-724-539-6921	001-724-539-6830	ap.techsupport@widia.com
United Kingdom	English	0800 028 2996	0800 028 5721	na.techsupport@widia.com
USA	English	888-539-5145	724-539-6830	na.techsupport@widia.com