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Service Announcement

- To: All Authorized Hypertherm Service Partners, Sales and Service Associates
- From: Sara Mancell, Product Marketing Manager Waterjet Heath Edwards & Jorge Santana, Global Service Engineers
- Date: February 16th 2015

New Hydraulic Oil Filter for HyPrecision Pumps

- **Summary:** On February 16th, 2015, Hypertherm Waterjet began using a new hydraulic oil filter and filter head assembly on all HyPrecision waterjet pumps.
- **Details:** The new filter improves the oil flow capacity and makes the need for filter replacement more easily identifiable. An indicator on the new filter housing shows the differential in pre- and post-filter pressure replacing a gauge on the previous version. Once the indicator reaches RED, the filter should be replaced. The inlet and outlet connections to the filter housing are slightly modified to accommodate the new filter. The new filter is not backwards compatible however the filter used prior to this change can remain on pumps in the field with very low risk. The new filter and attached insert accompany all HyPrecision pumps shipped since February 16th, 2015. Replacement part numbers are listed below. Note that the new filter housing will change from orange back to black in the near term.

Replacement filter: *16025* HYD: FILTER, 9 MICRON, HP/HPS **Replacement filter head assembly:** *16026* HYD; FILTER HEAD ASSEMBLY WITH DUAL INDICATORS



Previous Filter



New Filter

These components replace part numbers 13588, 13589, 13590, 14960, 15517 on HyPrecision waterjet pumps shipped after February 16th, 2015.

For pumps shipped before this date existing replacement parts are still available.

For additional information, please contact your local Hypertherm Technical Service Representative: *(Email is preferred)*

North America: <u>TechnicalService-Hanover@Hypertherm.com</u> South America: <u>TechnicalService-LANZA@Hypertherm.com</u> Europe: <u>TechnicalService-HyperthermEurope@Hypertherm.com</u> China and RoA: <u>TechnicalService-Asia@Hypertherm.com</u>

Although e-mail is preferred, customers may also call Technical Service for support via the following numbers

North America: 1-800-643-9878 South America: + 55 (11) 2409 2636 Europe: 00 800 4973 7843 (Toll Free) or +31(0) 165 596900 Asia: Singapore - 65 6841 2489, China 86-21-60740003

Ref: Drawing 16091 Rev A (attached)

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